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#### **Investor Relations Contact Information**



# Walaa Cooperative Insurance Company's Social Media Accounts













#### Dear Investors,

We are conducting a short questionnaire for investors, we would greatly appreciate taking a few minutes to provide us with your valuable feedback.

http://survey.walaa.com/s/investors-feedback/tt-ef0886

#### Website and related reports:

- Walaa Website https://walaa.com/
- Walaa ESG Reports https://walaa.com/SocialResponsibility
- Walaa Investors Reports https://walaa.com/investor-relation

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# **Company's Timeline & Achievements**

Shareholders' equity crosses SAR 200m mark, within 5-years' of operation – Dec, 2013

Received operating license from SAMA 'Insurance and Reinsurance Company' – Jul, 2008

Established as Saudi Joint Stock company - Paid-up Capital SAR 200m - 20m shares (SAR 10 each) - 2007

Secured financial strength rating from AM Best, B++ (Good) – Oct, 2012

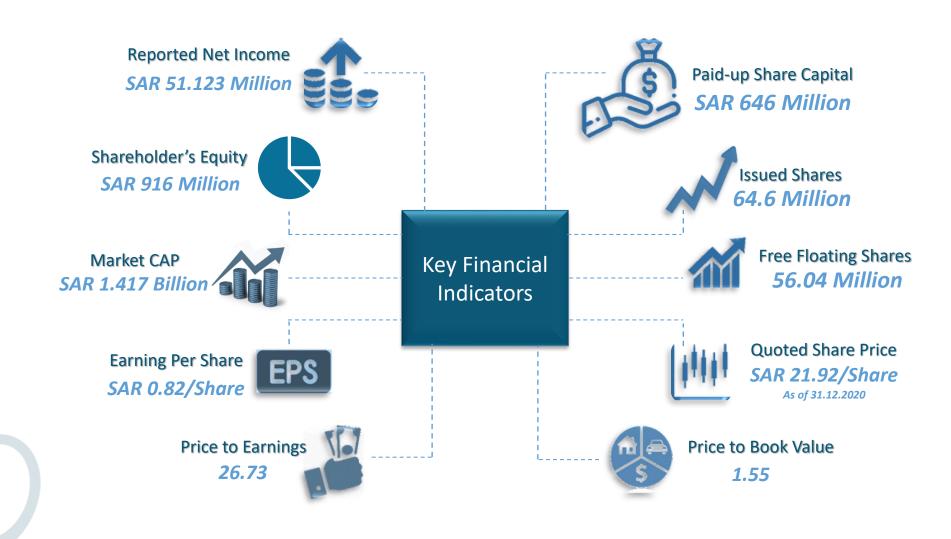


Walaa Overview

2021	<ul> <li>Secured financial strength rating upgrade to (A-) and GCC rating to (gcAAA) by S&amp;P Global Ratings on improved risk profile with stable outlook. – Jan, 2021</li> <li>The board's recommendation to increase company's capital by offering right issue from 646m to 775m. To Support the growth plan of the company and maintain its solvency margin – Jan, 2021</li> </ul>
	<ul> <li>ISO 45001:2018 Occupational health and safety &amp; ISO 22301:2012 Business continuity management systems – Dec, 2020</li> <li>Signed an insurance agreement with ANB for Bancassurance Distribution with no preferential treatment given and it is within the usual business activity of the Company – Dec, 2020</li> </ul>
2020	<ul> <li>Signed an insurance agreement with ANB to provide an insurance coverage on the Mortgage program (SAR 25.950 M) – Oct, 2020</li> <li>Signed an insurance agreement with ANB to provide an insurance coverage on the Directors and Officers Liability (SAR 663K) – Jul, 2020</li> <li>Signed an insurance agreement with Arab National Bank (ANB) to provide a various insurance coverages on the property program and group life (SAR 2.29m), and financing leasing program (SAR 40m) – Jun, 2020</li> </ul>
	<ul> <li>Net assets and business activities of MetLife AIG ANB were transferred to Walaa in exchange for 11,839,706 newly issued ordinary shares of Walaa, and Issue 0. 65 no share for every share in MetLife AIG ANB, thus increasing the capital SAR 528 m to SAR 646 m Mar, 2020</li> <li>Merger Completed with MetLife AIG – Jan,2020&gt; 28<sup>th</sup> Feb. is date of merged entity (end of 30 days creditors period)</li> </ul>
2019	<ul> <li>ISO 27001:2017 Information Security Management Certification – Dec, 2019</li> <li>Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&amp;P – Oct, 2019</li> <li>Merger Agreement Signed between Walaa &amp; MAA – Sep, 2019</li> <li>Dividends distribution of SAR 44 Mio (SAR 1 per share) – May, 2019</li> <li>Increased capital from SAR 440m up to SAR 528m, and number of shares from 44m share up to 52.8m share by offering 2 bonus share for every 10 shares owned – May, 2019</li> </ul>
2018	<ul> <li>Secured an insurance financial strength (IFSR) rating of A3, with a stable outlook, (Moody's) – Nov, 2018</li> <li>Launched Walaa Drive App – Telematics – Oct, 2018</li> <li>Receipt of SAMA Approval to Open 47 Points of Sales – Jul 2018</li> <li>Increased capital from SAR 400m up to SAR 440m, and number of shares from 40m share up to 44m share by offering 1 bonus share for every 10 shares owned – May, 2018</li> <li>Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&amp;P – Jan, 2018</li> </ul>
2017	<ul> <li>The 1<sup>st</sup> and the only insurance company with ISO 9001:2015 Quality Management System - Dec, 2017.</li> <li>Reported 12 months GWP of SAR 1.102b with NP of SR144m, Shareholders' equity exceeds SAR 574m - Dec, 2017</li> <li>Secured long term Gulf Cooperation Council Regional scale financial strength credit rating, gcAA+ from S&amp;P - Aug, 2017</li> <li>Secured a Financial Credit Rating of BBB+ (Stable Outlook) from S&amp;P - Feb, 2017</li> </ul>
	<ul> <li>Enters into the league of 'Billion Riyal Insurer' in KSA Insurance Market – Dec, 2016</li> <li>Successfully completed Rights Share Issue, the Company's Paid-up Capital increased to SAR 400m – Jun, 2015.</li> <li>The only insurance company in KSA, to obtain a shares Premium – Jun, 2015</li> </ul>

### **Key Financial Indicators – 2020**





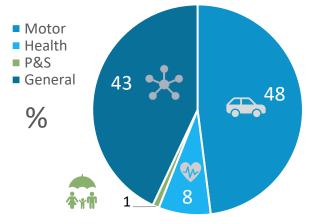
### **Financial Results**



### Insurance Operations Performance by Lines of Business - ("SAR, millions")

Directions	2015	2016	2017	2010	2010				2020			
Line Item	2015	2016	2017	2018	2019	Motor	Medical	Property	Eng.	P&S	Other	Total
Gross Premium Written	753.0	1,016.7	1,012. 3	1,104.6	1,215.4	699.41	120.41	301.80	122.15	11.38	217.55	1,472.70
Net Premium Written	539.3	754.8	841.6	731.1	735.5	695.87	108.38	3.41	5.51	3.82	32.95	849.94
Net Premium Earned	448.7	627.1	792.1	798.3	712.9	654.94	101.60	2.51	4.21	3.13	30.22	796.61
Reinsurance Commission and Other UW Income	20.7	25.3	23.1	32.5	26.6	2.31	5.73	14.86	10.68	1.14	17.54	52.26
Total Revenues	469.4	652.4	815.2	830.9	739.5	657.25	107.33	17.37	14.89	4.27	47.76	848.87
Gross Claims Paid & Surrenders and Maturities	(382.4)	(363.7)	(501.0)	(517.4)	(597.8)	(445.17)	(98.45)	(2.62)	(16.11)	(22.10)	(24.50)	(608.95)
Net Claims Incurred	(383.0)	(406.0)	(453.2)	(480.2)	(561.0)	(455.33)	(94.83)	0.04	(0.77)	(1.36)	(5.16)	(557.41)
Policy Acquisition Cost & other UW Expenses & Other reserves	(91.5)	(60.0)	(105.2)	(107.7)	(68.5)	(54.05)	(9.01)	(3.66)	(3.82)	(0.22)	(8.41)	(79.18)
Net Underwriting Income	(5.2)	186.4	256.7	243.0	110.0	147.87	3.49	13.75	10.3	2.69	34.19	212.29
Total Other Operating Expenses	(54.2)	(62.5)	(91.6)	(131.3)	(85.5)							(132.04)
Total Income/(Loss) for the Period Before Tax and Zakat and Surplus Distribution.	(59.3)	124.0	165.1	111.7	24.5							80.25





### **Income Statement – Year End 2020**



Income statement			Actu	als		
Income statement	2015	2016	2017	2018	2019	2020
INCOME						
Gross Written premium	753.0	1,016.6	1,102.3	1,105.0	1,215.4	1,472.7
Net earned premium	435.7	627.1	792.1	798.3	712.9	796.6
Reinsurance Commission & other UW income	20.7	25.3	23.1	32.5	26.6	52.3
Total Revenues	456.4	652.4	815.2	830.9	739.5	848.9
Underwriting Costs and Expenses						
Net claims incurred	(383.0)	(406.0)	(453.3)	480.2	561.0	557.4
Other reserves	(14.6)	31.2	2.7	21.1	(0.2)	(1.4
Policy Acquisition cost	(45.3)	(62.4)	(73.4)	71.6	42.7	48.2
Other uderwriting expenses	(18.6)	(28.8)	(34.5)	9.7	26.0	32.4
<b>Total Underwriting Expenses</b>	(461.5)	(465.9)	(558.5)	587.9	629.5	636.6
Net Underwriting Income	(5.1)	186.5	256.7	243.0	110.0	212.3
Total Other Operational Expenses	(54.2)	(62.5)	(91.6)	(129.5)	(96.6)	(136.0
Net Operational Surplus/(deficit)	(59.3)	124.0	165.1	113.5	13.4	76.3
Surplus / (deficit) Transfered To Shareholders	(59.3)	111.6	148.6	102.1	12.1	68.6
Net Investment Income	1.3	6.2	4.3	4.5	16.4	15.1
Realized fair value changes on invest.	2.3	2.7	(4.8)	-	-	-
Shareholders' expenses	(0.6)	(3.2)	(6.4)	(6.3)	(5.3)	(11.2)
Zakat and income tax	(4.0)	(9.0)	(13.0)	(14.8)	(1.8)	(21.5
Net Shareholders' Income After Zakat	(60.3)	108.3	128.7	85.5	21.4	51.1
EPS	(1.65)	2.93	3.22	2.28	0.40	0.82
Unrealized fair value change on investments	(15.6)	4.5	7.1	13.9	21.1	4.3
Total Comprehensive Income	(75.8)	112.8	135.8	99.5	42.4	55.5



### **Statement of Financial Position – Year End 2020**



Statement of Financial Position			Actu	ıals		
Assets	2015	2016	2017	2018	2019	2020
Cash and Cash equivalents	373.2	594.4	289.5	654.0	560.9	687.3
Short term Deposits	-	-	400.0	-	130.0	50.0
Premium and reinsurance Receivables	112.8	108.6	127.3	202.4	150.1	333.0
Reinsurance Share of Unearned Premiums	118.4	136.6	130.2	195.6	274.1	363.5
Reinsurance Share of Outstanding Claims	177.0	150.8	110.6	124.6	97.8	162.9
Reinsurance Share of Claims IBNR	-	-	42.1	41.5	44.2	57.7
Reinsurance Share of Mathematical Reserves	-	-	-	-	-	139.0
Deferred Policy Acquisition Costs	22.8	32.5	37.0	23.6	16.7	25.4
Prepaid expenses and other Assets	33.6	43.7	28.4	34.1	49.2	90.1
Property and Equipment	4.8	9.7	8.7	9.4	17.4	14.2
Intangible Assets	-	-	0.5	1.3	1.1	1.6
Due from Shareholders' Operations	1.3	-	-	-	-	-
Accrued Commission Income	-	-	3.3	1.8	0.2	-
Policyholders' Assets Sub-Total	843.9	1,076.3	1,177.8	1,288.3	1,341.8	1,924.6
Cash and Cash Equivalents	214.0	289.9	20.4	468.3	-	-
Short and long term Deposits	-	-	424.8	-	211.1	217.3
Investment	84.7	109.6	96.8	162.9	404.2	515.8
Accrued Commission Income	0.5	-	2.1	2.7	4.8	3.9
Accrued Income on Statutory Deposits	1.4	2.1	3.2	4.3	5.6	10.1
Statutory Reserve	40.0	40.0	40.0	44.0	52.8	64.6
Prepaid expenses and other Assets	-	-	-	-	-	0.2
Intangible Assets	-	-	-	-	-	33.1
Due from Insurance Operations	-	19.9	15.1	26.5	12.3	86.1
Goodwill	_	-	-	-	-	24.4
Shareholders Assets Sub- Total	340.6	461.6	602.4	708.7	690.9	955.5
Total Assets	1,184.5	1,537.9	1,780.2	1,997.0	2,032.7	2,880.1



# **Statement of Financial Position (cont.) – Year End 2020**



Statement of Financial Position			Actua	ls		
Liabilities	2015	2016	2017	2018	2019	2020
Accounts Payable	29.1	38.5	24.4	29.1	36.1	55.5
Reinsurance Payable	10.0	15.7	61.8	140.9	173.4	232.8
Unearned Premiums and Commission	359.8	502.5	548.3	549.1	651.9	810.4
Outstanding Claims and IBNR	359.0	430.3	416.5	379.3	333.2	404.5
Accrued Expenses and other Liabilities	41.5	43.7	72.1	115.1	96.8	152.0
Other Technical & Additional Premium Reserves	42.4	11.2	8.5	34.9	34.7	34.7
Gross Mathematical Reserves	-	-	-	-	-	139.0
Due to Shareholders Operations		19.9	15.1	26.5	12.3	86.1
Policyholders' Share of Surplus	2.2	14.6	31.1	13.5	3.5	9.8
Policyholders' Liabilities Sub-Total	843.9	1,076.3	1,177.7	1,288.3	1,341.8	1,924.6
Accrued Expenses	-	0.2	2.1	5.0	0.4	0.2
Taxes and Zakat Payable	15.3	23.7	25.7	28.5	15.6	28.9
Due to Insurance Operations	1.3	-	-	-	-	-
Accrued Income on Statutory Deposits	1.4	2.1	3.2	4.3	5.6	10.1
Shareholders' Liabilities	17.9	26.1	31.0	37.8	21.6	39.2
Share Capital	400.0	400.0	400.0	440.0	528.0	646.4
Share Premium	30.1	30.1	30.1	30.1	30.1	103.3
Statutory Reserve	-	6.0	31.7	48.8	53.1	63.3
Accumulated Surplus / (Deficit)	(78.4)	23.9	126.9	155.3	40.4	81.3
Fair Value Reserve	(29.0)	(24.5)	(17.4)	(3.4)	17.7	22.0
Shareholders' Equity	322.7	435.5	571.4	670.8	669.3	916.3
Total Shareholder's Liabilities and Equity	340.6	461.6	602.4	708.7	690.9	955.5
Total Liabilities and Equity	1,184.5	1,537.9	1,780.1	1,997.0	2,032.7	2,880.1



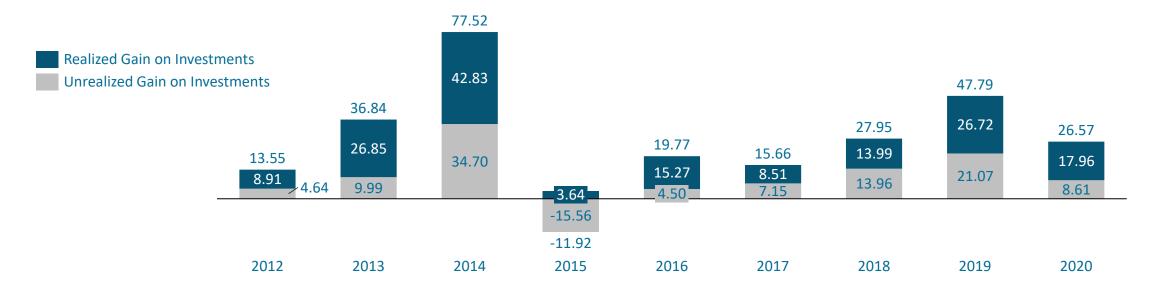
### **Investment Income (PH & SH)**



Key Financial and Operating Highlights - ("SAR, millions")

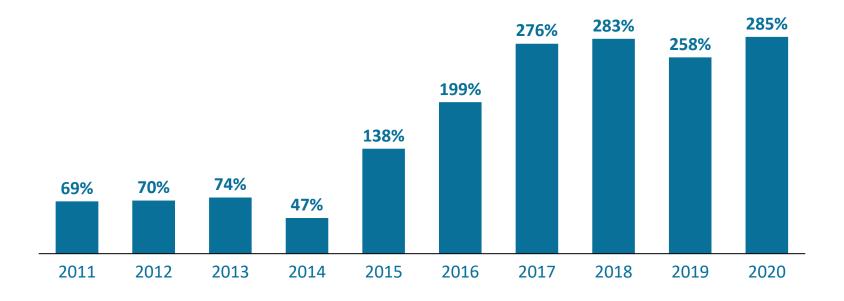


- The company realized large gains during FY2013&14 from the sale of investments in Saudi Equities.



	Investment Income													
2012         2013         2014         2015         2016         2017         2018         2019         2020														
Realized Gain	8.91	26.85	42.83	3.64	15.27	8.51	13.99	26.72	17.96					
Unrealized Gain	4.64	9.99	34.70	(15.56)	4.50	7.15	13.96	21.07	8.61					
Total Realized & Unrelaized Gain	13.55	36.84	77.53	(11.92)	19.77	15.66	27.95	47.79	26.57					





	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Net Admissible Assets	137	140	148	94	276	398	552	565	516	679
Required Margin	200	200	200	200	200	200	200	200	200	239
Solvency Margin Excess/(Deficiency)	(63)	(60)	(52)	(106)	76	198	352	365	316	440
Solvency %	69%	70%	74%	47%	138%	199%	276%	283%	258%	285%

### **Financial Performance - Track Record**



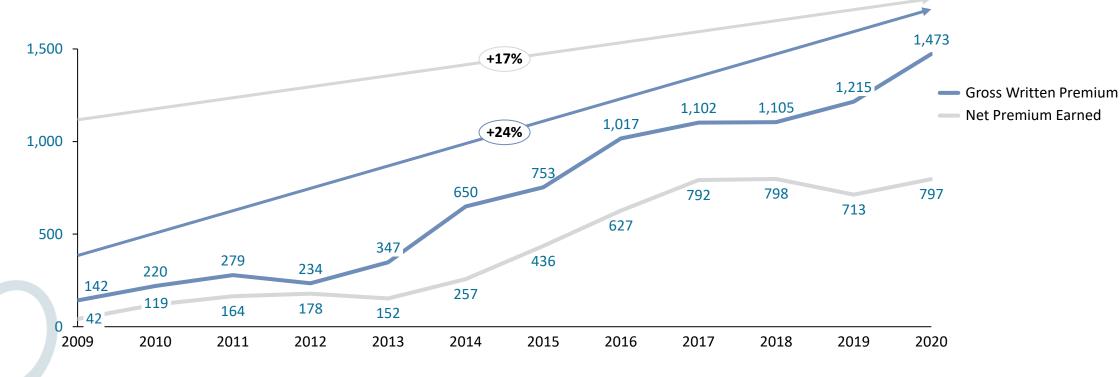
Key Financial and Operating Highlights - ("SAR, millions")



The Company's reported Gross Written Premium (GWP) and Net Earned Premiums (NEP) are the prime drivers of its performance measure.



Walaa continued with a stable growth over the last 10-years, it crossed the 1.4 Billion mark of GWP in 2020.



### **Financial Performance - Track Record**



Key Financial and Operating Highlights - ("SAR, millions")





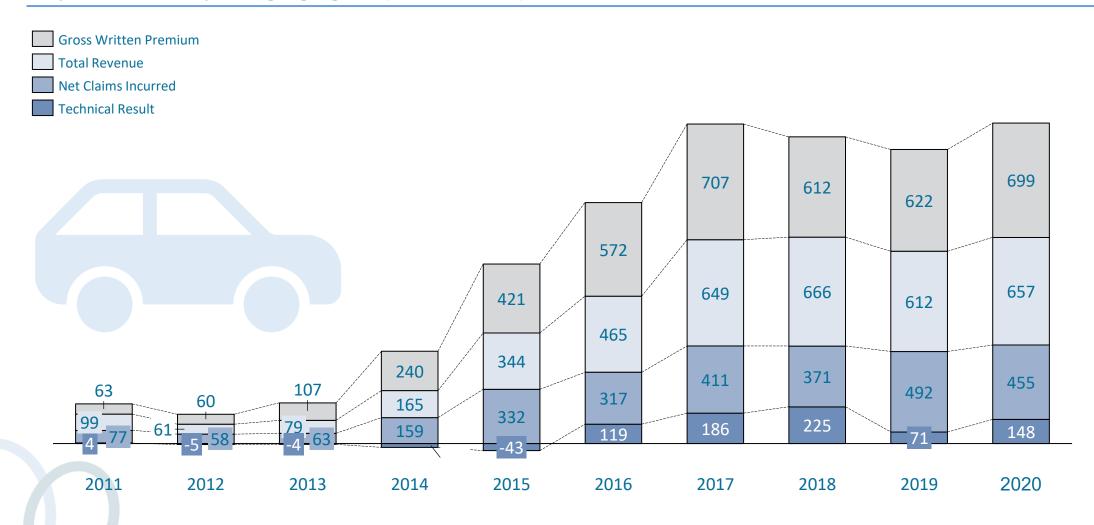
Underwriting income represents
 its performance from core
 insurance operations, while Net
 Surplus considers operating
 expenses and investment income.

Over the last few years, Walaa has overcome several operating challenges and constraints to position itself at good levels of operating performance.



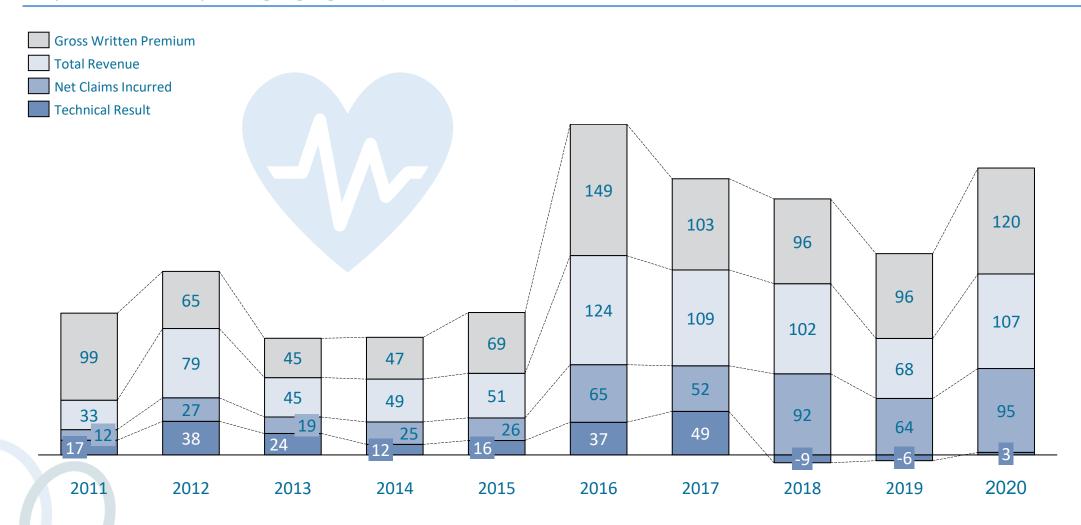
# **Segmental Analysis - Motors**





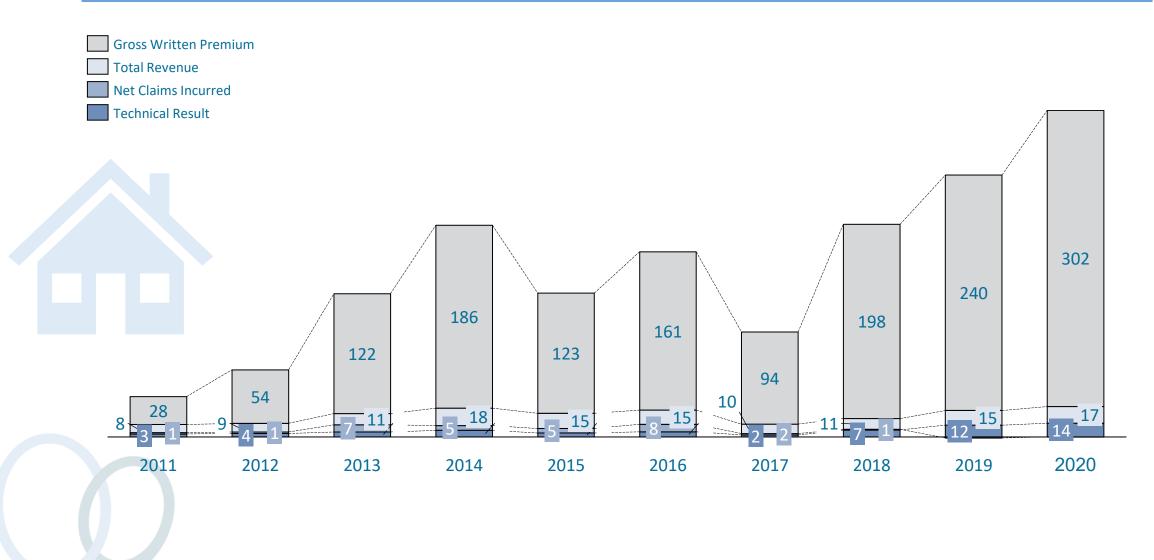
# **Segmental Analysis - Medical**





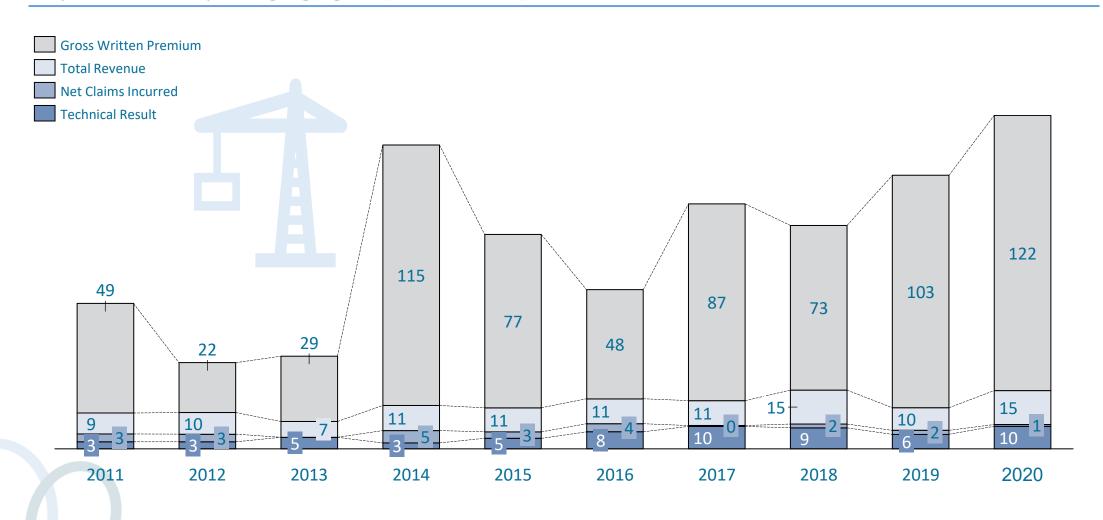
# **Segmental Analysis – Property**





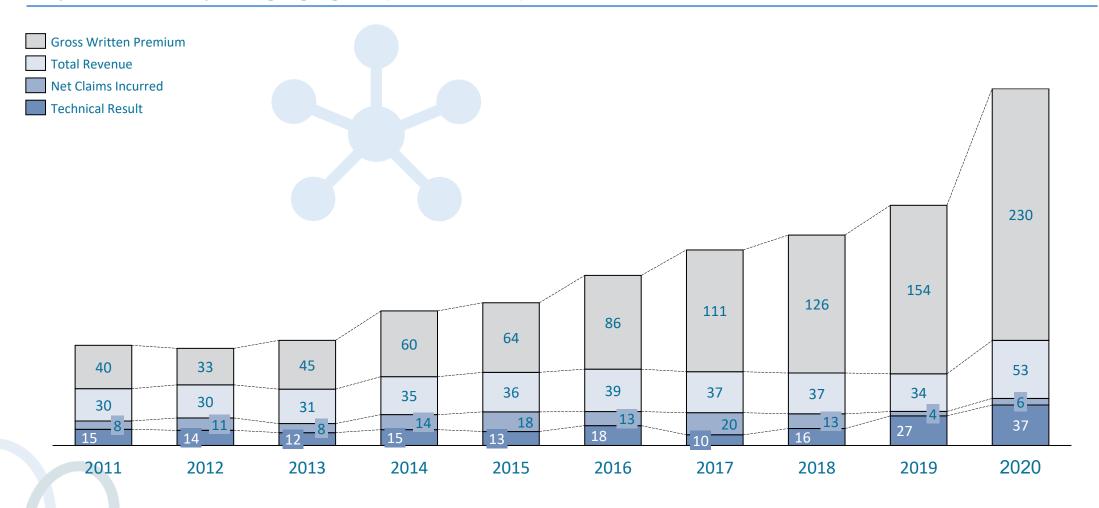
# **Segmental Analysis – Engineering**





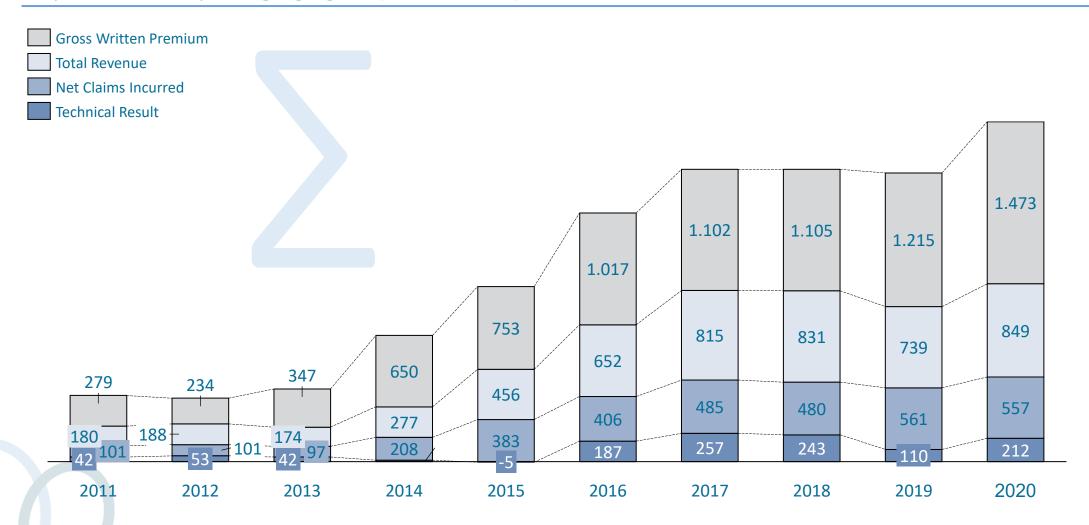
# **Segmental Analysis – Others**





# **Segmental Analysis – Total**





# **Segmental Retention Ratio**



Key Financial and Operating Highlights - ("%'s")

Retention Ratio	2015	2016	2017	2018	2019	2020
Motor	98%	99%	99%	99%	99%	99%
Medical	95%	98%	97%	91%	88%	90%
Property	5%	3%	3%	2%	1%	1%
Engineering	6%	10%	5%	3%	3%	5%
Others General	58%	40%	28%	25%	17%	15%
Protection & Saving	-	-	-	-	-	34%
Total	70%	74%	76%	66%	61%	58%



# **Segmental Loss Ratio**



Key Financial and Operating Highlights - ("%'s")

Loss Ratio	2015	2016	2017	2018	2019	2020
Motor	112%	74%	71%	66%	88%	77%
Medical	67%	68%	55%	112%	109%	97%
Property	29%	43%	47%	NA	NA	NA
Engineering	5%	NA	NA	NA	NA	NA
Others General	63%	40%	70%	46%	6%	NA
Protection & Saving	-	-	-	-	-	14%
Total	101%	70%	68%	70%	85%	73%

Loss Ratio = Total Underwriting Expenses – RI Commission Earned – Other Underwriting Income) / Net Earned Premium

[NA] has higher RI Commissions Earned than Net Earned Premium.

# **2020 Challenges!**



- Over Coming COVID-19 impact.
  - Reduction in individual Motor sales during lock down period.
  - O Loss of Haj & Umrah business during Q2-Q3.
  - Reduction in Manfeth profit share.
  - Loss of Travel business.
  - Slowdown in overall economic operations.
  - Slowdown in investments returns.
  - Difficulties in collection and increase in default rates.
- Aggressive competition on Motor individual pricing.
- Medical Retail (SME) is a price driven segment. Awareness have been created in market and utilization is increased significantly even for this segment, however the market prices have not adjusted accordingly.
- © Completion of Merger with MetLife AIG ANB Insurance Company.

Income Results – SAR 'm	2020	2019
Gross Written Premium	1,473	1,215
Net Written Premium	850	735
Net Earned Premium	797	713
Total Revenue	849	739
Net Claims Incurred	(557)	(561)
Total Underwriting Expenses	(637)	(629)
Net Underwriting Income	212	110
Total Operating Expenses	(136)	(97)
Net Insurance Operation's Income	76	13



### **Looking Ahead**



As a responsible Insurer, Walaa aims to achieve holistic growth in its business profile – keeping in mind the following aspects:

- © Completion of IFRS 17 (Insurance Contracts) & IFRS 9 (Financial Instruments) Implementation.
- © Sustained top line growth through diversification into Protection and Savings line and corporate business, while ensuring stable growth in reserves and earnings.
- Launching retail business for life products.
- Increase market share and stay within the top-6 range.
- Adopt advanced sales and marketing strategies and encourage cross-selling.
- © Enhance Environmental, Social, and Governance (ESG) initiatives.
- Rating Completion of: [1] In-Kingdom Total Value Add (IKTVA) from Aramco, and [2] local content (LC) from Local Content And Government Procurement Authority.
- Maintain customer service (Customer Centricity).
- Implementation of a new ERP System.

### **Looking Ahead (cont.)**







Increase the share of motor comprehensive focusing on leasing business.



- ① Increase in company's retention rate.
- Focus on writing inward reinsurance business.



- Improving individual savings is an integral part of Vision 2030.
- Protection & Savings is an untapped market in KSA
- P&S has got potential to grow exponentially in years to come, given more awareness is being provided to people and value of financial planning products is being understood.





- Medical has got the highest market share of insurance business in KSA, however majority of the business is being placed with top 3 players.
- © From 2021 onwards Walaa is going aggressive to enhance the medical business market share.
- Medical business is more likely to grow in KSA, as regulators have aggressive plans to bring the entire population under the ambit of insurance coverage.
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Increase of the capital of Walaa from SAR **528m** to SAR **646m** (5<sup>th</sup> largest in the insurance sector).



Increased market share and client base.



Entering the Protection & Savings (P&S) business, having MAA's previous experience.



Enhanced geographical locations (especially Riyadh the capital of Saudi Arabia).



Signing an Insurance Agreement of **40m** SAR with Arab National Bank to provide an insurance coverage on the auto leasing financing program



Diversified portfolio of General Insurance products (Property Terrorism, Financial Institution Professional Indemnity, Plastic Card Insurance, etc. ).



ANB, AIG MIA Investment & Services and American Life Insurance as strategic anchor shareholders.



Enhancing Walaa's opportunities to increase its investments returns.



Walaa successfully completed the first merger transaction of insurance industry in KSA on 28 February 2020. This is another first and commendable achievement by the company.





### Hajj & Umrah Business Share

- Walaa will get double profit share of this business effective from Q2 2020 for 3 years
- Approximately per quarter profit share of Walaa will increase from SAR 3.5 M to SAR 7M



#### Share in NAJM

Walaa's share in NAJM will get doubled from Q2 2020



#### Manafeth Business

Walaa will get double profit share of this business effective from Q2 2020 for 3 years

Approximately per quarter profit share of Walaa will increase from SAR 0.6 M to SAR 1.2 M



#### **SAMA Fee**

- One of the biggest incentive for Walaa is the waiver of SAMA fee from Q4 2020 for 3 years
- Approximately a minimum of SAR 22.5 M savings for Walaa over a period of 3 years

# Walaa's Market Position - YTD Q3 2020



(SAR 'm)

	Insurance Company's Det	urance	Market Analysis														
				GW	/P		Net	Income A	After Zakat		·		Price & M	arcket CAP as	of 30,Septembe	er 2020	
SL	Company's Name	Company's Code	YTD Q3 2020	Rank	Similar Period 2019	Rank	YTD Q3 2020	Rank	Similar Period 2019	Rank	Equity	Book Value	Price	P/E Ratio	P/B Ratio	Market CAP	ROE
			SAR'm	#	SAR'm	#	SAR'm	#	SAR'm	#	SAR'm	SAR	SAR			SAR'm	%
1	Bupa	8210	8,789.37	1	8,420.69	1	627.26	1	488.14	1	3,782.30	31.52	122.80	23.39	3.90	14.74	20%
2	Tawuniya	8010	6,362.42	2	5,879.19	2	349.58	2	173.56	3	2,734.30	21.87	88.90	31.75	4.06	11.11	15%
3	Medgulf	8030	1,934.05	4	2,114.79	3	30.84	6	6.58	11	760.86	9.51	28.35	72.69	2.98	2.27	6%
4	Al Rajhi Takaful	8230	2,160.32	3	1,971.62	4	177.18	3	98.94	2	1,063.02	26.58	80.50	18.17	3.03	3.22	19%
5	Axa Co-operative ins	8250	1,201.43	5	1,173.47	5	105.13	4	63.82	4	827.70	16.55	39.65	18.88	2.40	1.98	15%
6	Walaa Cooperative Insurance Co.	8060	1,044.62	6	856.48	6	27.23	7	0.71	20	883.79	13.67	23.46	53.32	1.72	1.52	5%
7	Allianz	8040	531.84	11	813.72	7	(18.60)	25	19.91	8	724.26	12.07	24.90	NA	2.06	1.49	-2%
8	Saico	8100	665.86	8	696.18	8	36.77	8	2.36	16	343.84	11.46	20.10	18.16	1.75	0.60	12%
9	Saudi Re	8200	857.98	7	676.50	9	25.07	10	45.85	5	900.16	11.11	13.26	42.77	1.19	1.07	4%
10	Malath	8020	617.02	10	636.46	10	0.72	14	(3.23)	22	464.76	9.30	21.00	2,100.00	2.26	1.05	2%
11	Trade Union	8170	510.44	13	628.09	11	71.75	5	38.26	6	551.49	13.79	23.14	12.93	1.68	0.93	15%
12	Wataniya	8300	641.85	9	609.69	12	(4.20)	21	-	23	253.33	12.67	56.30	NA	4.44	1.13	1%
13	ACIG	8150	376.46	16	404.32	13	(3.59)	18	1.64	18	152.65	10.83	42.30	117.50	3.91	0.60	6%
14	Arabian Sheild	8070	427.14	14	400.21	14	24.06	11	4.31	15	456.52	15.22	24.06	30.08	1.58	0.72	7%
15	Gulf Unon	8120	383.03	15	390.24	15	(8.38)	24	(28.41)	26	140.76	9.38	22.10	NA	2.36	0.33	-4%
16	Salama	8050	339.94	17	383.56	16	-	17	-	31	207.70	8.31	23.54	117.70	2.83	0.59	5%
17	Al Sagr	8180	302.29	18	317.36	17	(80.89)	31	(39.36)	29	316.22	7.91	17.22	NA	2.18	0.69	-24%
18	Solidarity	8290	281.02	20	281.04	18	(21.70)	28	(40.20)	30	188.89	7.56	19.60	NA	2.59	0.49	-11%
19	Al Arabia Insurance(AICC)	8160	283.36	19	276.44	19	5.14	15	(37.13)	28	221.47	8.36	19.04	100.21	2.28	0.50	5%
20	Al Inma Tokio Marine	8312	265.78	22	264.12	21	0.92	20	0.09	25	208.31	6.94	22.06	735.33	3.18	0.66	2%
21	Buruj	8270	178.75	26	248.10	22	(10.38)	22	1.90	17	436.48	14.55	30.55	NA	2.10	0.92	-1%
22	Gulf General Insurance	8260	241.40	23	219.29	23	12.43	13	5.89	14	171.02	8.55	23.48	37.87	2.75	0.47	9%
23	CHUBB	8240	187.07	25	180.00	25	23.94	12	18.12	9	346.35	17.32	34.90	29.08	2.02	0.70	9%
24	Al Ahli Takaful	8130	187.53	24	173.29	26	2.49	19	6.00	13	244.54	14.67	36.80	245.33	2.51	0.61	3%
25	Al Alamiya	8280	136.48	30	168.09	27	3.78	16	13.87	10	412.86	10.32	27.65	307.22	2.68	1.11	2%
26	Al Ahlia Insurance	8140	139.81	28	139.35	28	(3.83)	23	2.14	24	71.98	5.85	17.28	NA	2.95	0.21	-4%
27	Sabb Takaful	8080	137.69	29	108.77	29	(21.30)	26	(10.81)	21	299.91	8.82	29.60	NA	3.36	1.01	-6%
28	Jazeera Takaful	8012	146.81	27	69.41	30	34.37	9	25.92	7	468.96	13.40	24.96	25.42	1.86	0.87	8%
30	Amana	8310	272.61	21	187.76	24	(24.65)	30	(32.78)	27	133.65	5.57	39.90	NA	7.16	0.96	-18%
31	United Co-op Assurance Co.	8190	517.91	12	267.58	20	(23.70)	27	6.32	12	353.91	8.85	16.12	NA	1.82	0.64	-5%
32	Enaya	8311	133.33	31	53.77	31	(0.37)	29	1.93	19	125.22	8.35	30.00	NA	3.59	0.45	-18%
	Total Market		30,255.59		29,009.56		1,337.08		834.34		18,247.20						

# **Walaa's Market Position**



(%'s)

Walaa Market Share	2015	2016	2017	2018	2019	As of 30.09.2020
Motor	4.1%	4.9%	6.6%	6.6%	7.4%	8%
Medical	0.4%	0.8%	0.6%	0.5%	0.4%	0.4%
Property & Casualty	4.5%	5.6%	5.5%	7.8%	8.1%	8.6%
Protection & Savings	-	-	-	-	-	0.7%
Total	2.1%	2.8%	3.1%	3.2%	3.2%	3.5%





### **Company's Profile**

Walaa Overview





"The Strategic goal of the company is to position itself as one of the leading insurance companies in the Saudi Market, providing all classes of Shariah-compliant insurance products in the general and health insurance sectors, to all cross-sections of society, particularly serving out major corporate clients all around the kingdom."

Sulaiman A. Al-Kadi – Chairman

### (Company's Core Values



Policy holders are our partners, more than mere customers.



Strive to remain to be insurer of choice for our clients.



Maintain highest standards of professional integrity, transparency and corporate governance.



Achieve better recognition for our service culture.



Maintain and offer consistently excellent standard in Quality.



Ensure profitability in core insurance operations.

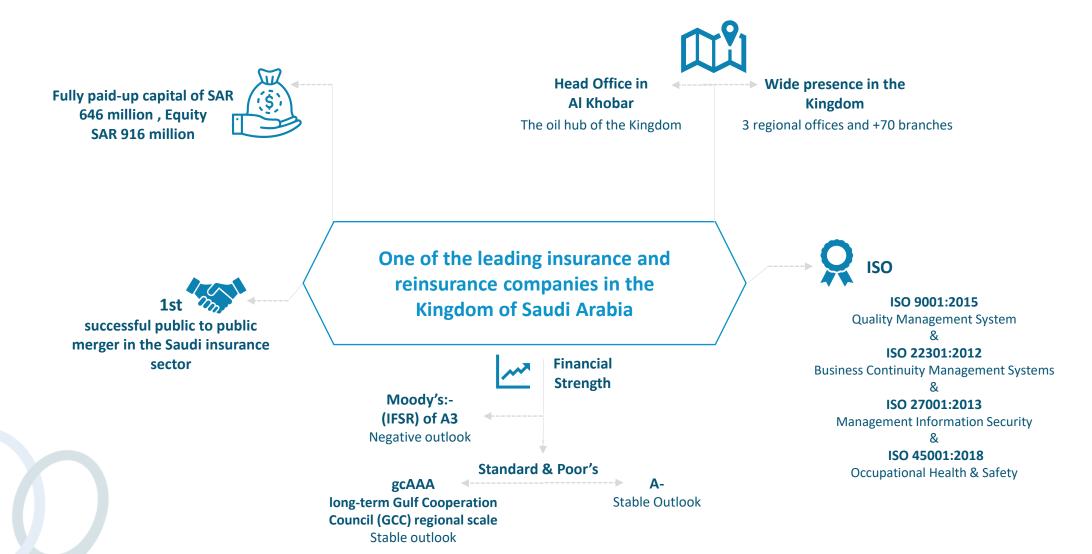


Offer holistic risk management solutions.

### **Company's Profile (cont.)**

Walaa Overview

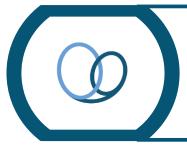




### **Company's Profile (cont.)**







"Walaa" Stands for Loyalty



Complete range of motor, general & health insurance lines of business



Board Members with diversified industry experience & expertise



efficient managerial team, backedup by robust IT systems, internal controls & reporting practices. Well distributed regional presence



Strong 'customer-centric' approach committed to understand growing needs to 'manage risks' & offer cost-effective solutions



Saudi Joint Stock Company licensed by SAMA since July, 2008

# **Shareholder's Structure**





Shareholder	Status	Nationality	No. of Shares Held		Holding %'s	
•			Before Merger	After Merger	Before Merger	After Merger
IGI, Jordan	Corporate	Foreign	2,772,000	2,772,000	5.25%	4.29%
American Life Insurance	Several	Foreign	-	3,551,911	-	5.49%
Arab National Bank	Several	Saudi	-	3,545,146	-	5.48%
AIG MIA Investment & Services	Several	Foreign	-	1,183,970	-	1.83%
Other Shareholders	Several	Foreign Saudi	2,866,198 47,161,802	2,895,735 50,690,944	5.44% 89.32%	4.48% 78.42%
Total			52,800,000	64,639,706	100%	100%
	Foreign 11%		Before Merger	After Merge	r	
	Saudi	89%		84	%	

### **Board of Directors**

#### Walaa Overview





Chairman Non-Executive

Suliman A. Al-Kadi



- Chairman Walaa
   Cooperative Insurance
   Company.
- Vice Chairman:
- Basic Chemicals Industries Co. (BCI)





- Chairman Advanced Petrochemical Co.
- Chairman- MEHAN
- Board Member:
- Al Jazira Bank
- Bahri.



CEO & Founder International General
 Insurance Company "IGI"



# Chairman of Executive Committee

- CEO The Saudi Arabian Amiantit Company.
- Vice Chairman:
- Takween Advanced Industries Co.
- Board Member:
- NADEC
- Mulkia Investment Co.



- Chairman & Managing Director - Al-Dawaa Medical Services Co. Ltd.
- Vice Chairman:
- Advanced Petrochemical Co.

#### **Board Member:**

- Eastern Cement Co.
- TAQA

### **Board of Directors (cont.)**

#### Walaa Overview







- Managing Partner (Data Science Advisor)
  - Advanced Analytics fz IIc.
- Chairman Ayyan Investment Co.
- Board Member:
- Al Yusr Leasing & Financing Co.
- Acceleration Company Ltd.



# Chairman of Nomination & Remuneration Committee

- VP Upstream Dynamic Energy.
- CEO Dynamic Oil Tools Manufacturing Company.
- Board Member:
- Neft Energies Training Center



 Manager of Strategic & Quality
 Department,
 Supervising Actuarial
 Specialist - Public
 Pension Agency.



Jameel A. Al-Molhem

Chairman of Risk

 Managing Director -Takween Advanced Industries.

**Management Committee** 

- Board Member:
- Electrical Industries
   Co.
- New Marina Plastics.
- Alessa Industries Co.



- Board Member
  Non-Executive
  Hesham A. AlJabr
- Chairman Khalid & Abdulaziz A.Al-Omran Company.
- Chairman Dar Wa Emaar.
- Board Member:
- Dammam Hotels Company Ltd.

- VP Al Jabr Holding Company
- Executive Director:
- Canned Soft Drinks Factory.
- Board Member:
- Arab National Bank "ANB"

### **Board Committees**

#### Walaa Overview



#### **Audit Committee**



Chairman Abdulrahman Balghunaim



Member Adeeb Al Fuhaid\*



Member Dr. Sulaiman Al Sakran\*

\* Appointed External Representatives

#### **Investment Committee**



Chairman Khalifah Al Mulhiem



Member Khalid Al Omran



Member Waleed Al Jafaari

Risk Management Committee



Chairman Jameel Al Molhem



Member Abdulrahman Balghunaim



Member Abdulaziz Al Shaikh

**Executive Committee** 



Chairman Dr. Solaiman Al Twaijri



Member Hatem Balghoneim



Member Jameel Al Molhem



Member Wasef Al Jebshah

Nomination and Remuneration Committee



Chairman Hatem Balghoneim



Member Sulaiman Al Kadi



Member Waleed Al Jafaari



**Shariyah Advisory Bureau** Externally Appointed

### **Executive Management**

#### Walaa Overview





CEO Mr. Johnson Varughese

- A Chartered
   Accountant with +30
   years of professional
   experience in lead managerial roles in the
   region, and has been
   with Walaa since 2007.
- Prior to assuming this role, Mr. Varughese handled the role of CFO for 5-years.
- Chairman of the Insurance Finance subcommittee.
- Member of the Insurance Executive Committee (IEC).
- Member of SAMA Insurance Advisory Committee.



CTO (General and Motor)
Mr. Wasif Minhas

- Holder of ACII, and ARM with +20 years of experience in core insurance function and has been with Walaa since 2008.
- The core operating areas of Walaa are grouped within the technical areas comprising of underwriting, Claims and Reinsurance.



CTO (Medical and P&S)
Mr. Ghayas Khan

- Associate of Society of Actuaries, USA
- Insurance professional with 20 years of versatile experience of working in multiple functions like Actuarial, Individual Life Underwriting, Bancassurance, Group Life & Medical and Risk Management.
- Expert in individual life unit-linked business, particularly in the bancassurance environment.



CFO
Mr. Mohannad Al-Desouki

- Graduated from King Fahd University of Petroleum & Minerals (KFUPM), holding a Master in Business Administration (MBA) and Bachelor's Degree in Finance, with +10 years of diversified work experience in the Saudi market.
- Certified Project Management Professional (PMP).
- Member of the Insurance Finance subcommittee.



Appointed Actuary
Mr. Syed Raza Haider

- Fellow of the institute and Faculty of Actuaries (UK)
- Qualified actuary with +20 years of experience in the actuarial profession
- Served 3 terms as member of Protection and Savings Subcommittee of SAMA

### **Senior management**

#### Walaa Overview





Mraya Lafi Al-Subaei Internal Audit Manager

- Bachelors in Accounting
- Certified Fraud Examiner



Khalid Ahmed Omran Compliance & AML Manager

 Bachelors in Business Administration (Banking Operation)
 Certified Compliance Officer



Sukainah Ali Alkhalifah Risk Manage

- Bachelors in Business Administration (Information System), USA



Rakan Abdulrahman AlAssaf Cyber Security Manager (Acting)

 Bachelors in Computer Science (Computer Security & Information Assurance)
 ISO 27001 LI ISMS
 CEH – Certified Ethical Hacker



Rawan Munther Alafaleq
Board Secretary & Investor Relations

-Masters of Business Administration, USA



Fahad Khalid Abalkhail VP Sales (Acting)

Bachelor in Management Information System (MIS)



Turki Abdulazia Al-Buraik
Head of HR, Admin, and Government

Bachelor in Business Administration



Abdulla Redwan Hussien Special Projects Manager

- MSc Finance (Current)
-Bachelor in Accounting
-Advanced Diploma in Islamic Finance



Khulood Saad Al Shreif Customer Care Manager

- Bachelors in Arts (English Literature)
  - Certified KPI Professional
- Designation of Healthcare Customer Service Associate.

### **Major Client's**

Walaa Overview













دمسکو DMSCO



























وزارة التعليم

Ministry of Education



































شركة منوة للتجارة والمقاولات Manwa Trading & Contracting Company



### **Country Wide Presence**

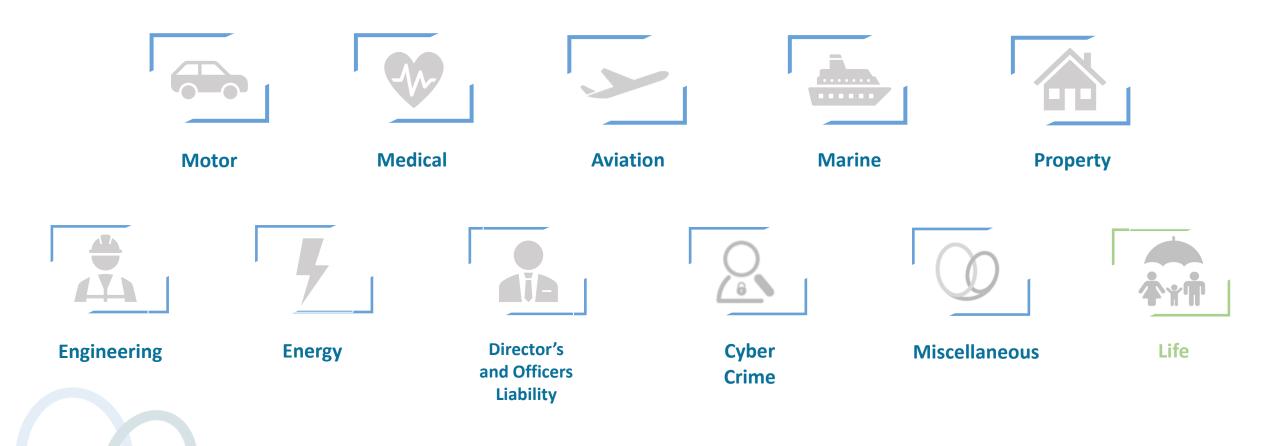
#### Walaa Overview



# **Insurance Products & Services Solutions Summary**

Walaa Walaa

Walaa Overview



### **Walaa Business - Approved Products**

Walaa Overview





#### Motor

- Motor Comprehensive-Commercial
- Motor Comprehensive-Private
- Motor Comprehensive-Private



#### Medical

- Medical Insurance
- Mealth Insurance Non CCHI Product



#### **Aviation**

- Aviation Hull
- Aviation Liability



#### Liability

- Pollution Legal Liability
- © Comprehensive General Liability
- Medical Malpractice



#### **Engineering**

- © Contractors All Risk (CAR),
- Contractors Plant and Machinery (CPM)
- Deterioration of stock in cold storage following machinery breakdown (DOS)
- © Erection all risk (EAR)
- Loss of profit following machinery breakdown (LoPM)
- Machinery Breakdown (MB)
- © Electronic Equipment



#### **Specialized Products**

- © Energy -Downstream
- Directors and Officers Liability
- Security and Privacy Protection
- Professional IndemnityMiscellaneous
- Professional Indemnity-Architect and Engineers
- Professional Indemnity-Financial Institutions
- © Extended Warranty
- Plastic Card Insurance
- Trade Credit Product



#### **Property**

- Fire and Specified Perils
- Property All Risk
- Mome Insurance
- O Loss of Profit
- Property Terrorism
- SME PERSONAL CARE



#### Misc. Products

- Fidelity Guarantee
- Workmen's Compensation
- Group Personal Accident
- Money Insurance
- ② 3D Crime
- Personal Lines Plus



# Protection & Savings

- Group Life
- Credit Life
- Pure Protection Plan
- Variable Universal Life



#### Marine

- Marine Open Cover
- © Goods in Transit
- Marine Pleasure Craft
- Marine Cargo









